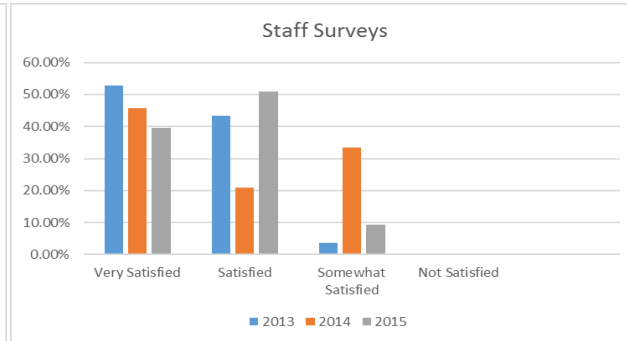
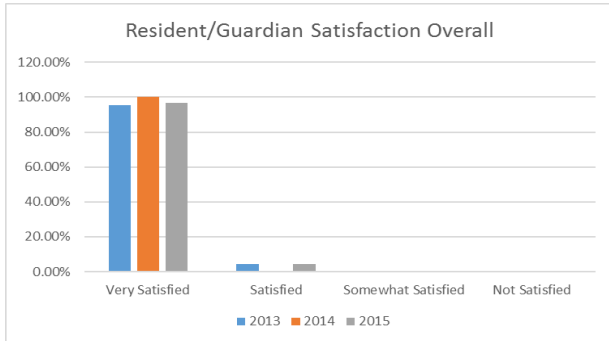


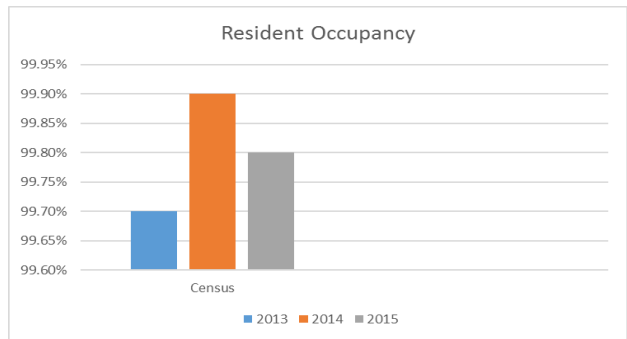
OUTCOMES FOR HARBOR HOUSE MINISTRIES

Satisfaction Surveys



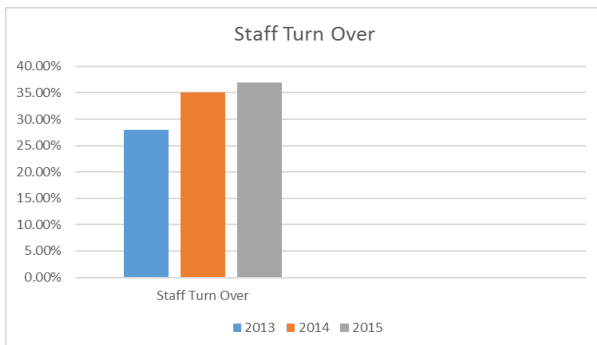
Service Access/Utilization

6 - Six Unit Homes
 36 Private Units Total
 A possible 13,140 Residential Service Days
 Occupancy = number of days room is leased.



Efficiency

Staff Retention and Turn Over



Effectiveness

Community Inclusion Goals Met

**Excludes individuals who enter hospice care*

